Helpful Tips

Visually Impaired
Call out their name to help find your car

Wheelchair
Go out and help them to your car and properly secure wheelchair

Walker
Make sure they get in safely and you store the walker in the trunk

Service animals
Must allow these animals to enter taxi with passenger

Pick up
Must verify passenger name and ID when entering taxi

Accident?
Call 718-954-9440 to notify us

Lost Items
Attempt to return to passenger but if not then drop off at LIC customer service

“Always Remember”
Show care and kindness to customers

Questions?
Email us at driver_support@gocurb.com or call us at (718) 954-9440